



CONDITIONS GENERAL FROM SALE

Article 1 – Contract.

This seasonal rental contract is reserved for the exclusive use of the rental of pitches or accommodation on the domain of Taysse – Vacances et détente (Espagnac 19150).

Under no circumstances will we be liable in the event of use of this contract by third parties or for purposes other than tourism.

Article 2 – Registration / Reservation / Payment.

1. Registration and booking conditions

For any stay at Domaine de Taysse, the reservation must be accompanied by the payment of a deposit of 30% of the total price of your stay.

The reservation becomes effective only after confirmation, by email, of the reception:

- Payment of the deposit,
- The rental quote and these general conditions of sale accepted.

2. Payment of the balance

The full price of your rental and any additional services is due 30 days before the beginning of your stay.

For any reservation less than 30 days, the reservation must be sold in full.

If you have not paid the balance on time despite our reminders, Domaine de Taysse may consider the sale cancelled.

3. Payment methods

- Bank or postal check : payable to "Vacances et détente" (French account only),
- Transfer
- Holiday vouchers (ANCV),
- Credit card : Mastercard and Visa,
- Cash.

Article 3 – Prices

1. Accommodation

Our prices include all taxes and include the provision of accommodation, bed linen (bed made at extra charge) and towels.

Water and electricity are included.

The tourist tax and the supplement for pets are payable directly on site.

For security and insurance reasons, the dwellings are intended for a specific number of occupants for rent and can in no case be inhabited by a greater number of people. It is recalled that a young child is considered to be an occupant in his or her own right.

2. Optional services

Our accommodation rates do not include the additional optional services offered on our website or on site.

Article 4 - Tourist tax

The tourist tax, collected on behalf of the municipalities, is not included in our rates. In the order of 0.50 € per person over 18 years and per day, it is to be paid on site.

Article 5 – Modification / cancellation of stay by the customer

1. Modification – Accommodation – Date of stay

Possibility of modification subject to availability.

2. Cancellation (total or partial)

In the event of a weather alert or external events such as heavy rain, storm or thunderstorm, the Domaine de Taysse reserves the right to cancel your stay for security reasons.



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In this context, we will offer you the postponement of your stay to a later date, within the current 12 months. If you have already left your home, we will offer you to relocate to other types of accommodation at no extra charge.

If none of these offers satisfy you, the full amount paid will be refunded.

; No other compensation can be claimed.

No refund of the deposit paid will be granted following the cancellation of the reservation of a registered occupant, except in cases of force majeure with proof (death, loss of employment less than 30 days, road accident during the journey home / rental, illness).

For any cancelled stay that does not fall within the cancellation clauses mentioned above, the following conditions apply:

- More than 30 days before the date of arrival, the deposit will be retained.
- Between 30 and 15 days before the stay, 50% of the amount of the stay will be retained.
- For any stay cancelled within 14 days prior to the date of arrival, interrupted or not consumed, the full amount of the booked stay will be due or will remain acquired by Domaine de Taysse.

Article 6 - Arrivals and departures

Key collection takes place from 16:00 on the day of arrival subject to payment. These keys we will be returned before 11:00 on the day of your departure. If due to a major impediment you could not arrive on time, it is essential to notify the Domaine de Taysse. We will be able to arrange directly with you so that you can find the keys to your accommodation when you arrive.

In the absence of a written message from the customer stating that he had to postpone the date of his arrival, the accommodation becomes available 24 hours after the arrival date provided for in the rental agreement and full payment of the rental remains required.

No discount will be granted in the case of late arrival or early departure.

Article 7 – Security deposit

A security deposit of €300 per accommodation is required upon arrival. Either by check or by pre-authorization by credit card.

It will be returned or deleted at the end of the stay after payment of the ancillary services consumed on site (bar, leisure, etc.) and after deduction of the compensation retained for any damage caused, unpaid services and loss of the keys of the accommodation given upon your arrival.

Article 8 – Minors

We draw your attention to the fact that our domain does not depend on a Holiday and Leisure Center within the meaning of Decree No. 2002-883 dated May 3, 2002, and is not suitable for collective or individual stays outside the family home of people under 18 years of age, non accompanied of their legal administrators.

The Domaine de Taysse reserves the right to refuse access to rentals and / or activities that would have been booked in disregard of this prescription for the benefit of people under 18 years of age not accompanied by their legal administrators presenting themselves at the reception of the domain and to proceed to the immediate cancellation of the stay.

Under the same conditions, Le Domaine de Taysse may cancel the reservation at any time before the beginning of the stay, if it discovers that the rental is intended to accommodate people under 18 years of age not accompanied by their legal guardians.

Children are accepted on floating houses from 6 years old and provided they can swim.



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Article 9 - Animals

Dogs are accepted (except category 1 and 2) subject to presentation of the up-to-date vaccination record, at the price of 4 € per animal per night.

Attention: we accept only one pet per accommodation or per pitch (the animal must not be left alone) and it must be kept on a leash in the common areas.

Rule 10 - Rules of procedure - extracts

The rules of procedure are posted at the reception; We thank you for reading and respecting it. We invite you to take certain precautions to avoid possible inconveniences

Course of your stay :

1. Arrival

On the day of your arrival, you will be welcomed from 16:00, and when handing over the keys of your rental, a deposit will be requested.

2. During your stay

The Domaine de Taysse declines all responsibility in case of theft, fire, bad weather, etc. and in the event of an incident falling within the tenant's civil liability. All guests must comply with the provisions of the house rules. Each tenant in title is responsible for disturbances and nuisances caused by people staying with him or visiting him.

3. Departure

On the day of departure indicated on your contract, the rental accommodation or pitch must be vacated by 11am.

The accommodation will be returned in perfect condition, dishes and kitchen area cleaned and tidy, household waste evacuated in the containers provided for this purpose and the contradictory inventory of the rental will be carried out. Any broken or damaged object or lost or broken key will be at your expense, as well as the restoration of the premises if necessary. The deposit will be returned to you at the end of the stay after deduction of the allowances withheld, on supporting invoices, for any damage noted by the inventory of fixtures of exit. The retention of the security does not exclude additional compensation in the event that the costs are greater than the amount of the deposit.

Article 11 - Interruption of stay / interruption of sports or leisure activities

A premature departure of your stay will not give rise to any refund from the Domaine de Taysse.

Article 12 - Liability

It is recommended not to leave valuables in the accommodations. The management can not be held responsible for thefts in the accommodations.

The Domaine de Taysse cannot be held liable in the event of loss, theft or damage to personal effects within its premises, whether in the accommodation or in the car parks or common areas. We also remind you that all activities carried out within the Domaine de Taysse are under your responsibility.

Safety on the water

During all your trips on the water whether by electric boat for your trips to the floating houses or during water activities (paddle, pedal boat, boat ride) the wearing of the life gi let is mandatory.